



2025

TRAINING CALENDAR

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DIGITAL PAYMENTS KNOWLEDGE ACCELERATION PROGRAMMES

In today's fast-paced, digitally driven economy, staying ahead in digital payments is crucial. As businesses and financial institutions strive to innovate, scale, and ensure secure transactions, the need for specialized knowledge has never been more pressing. Our Digital Payments Knowledge Acceleration Programmes are designed to empower teams with skills and insights into the ever-evolving digital payments landscape.

Our course programmes provide a comprehensive approach, offering practical and theoretical expertise in areas such as fraud detection, digital banking innovation, financial inclusion, and the growing world of POS business operations. They are designed to meet the needs of teams at every level.

These courses are not just about learning – they're about transforming knowledge into actionable insights that can revolutionize operations, enhance security, and drive growth in the digital economy.

Key Highlights:

- Hands-on learning with subject matter experts
- Real-world applications to tackle pressing digital payment challenges
- Certified qualifications for global recognition
- In-depth coverage of emerging trends, innovations, and practical solutions

DIGITAL PAYMENT OPERATIONS AND FINTECH

Our Digital Payment Operations and FinTech programmes focus on building a strong foundation in the processes, systems, and technologies that power digital payments and financial technology. This suite of courses is designed for professionals seeking to optimize operations, enhance transaction efficiency, and drive innovation in the payment ecosystem.

Courses such as Digital Payment Operations and FinTech and Fundamentals of Transaction Processing provide participants with essential knowledge of payment workflows and transaction lifecycles.

Advanced topics like EFT Messaging, Concepts & Protocols: ISO 8583 & ISO 20022 delve into the technical standards shaping global payment systems.

Practical courses, including Dispute Resolution: Claims Management and Troubleshooting and Network Back Office Operations, Settlement, Chargeback, and Finality on Payment Channels, address critical challenges in payment operations, equipping participants with tools to resolve disputes and ensure seamless transactions.

For managers, Digital Payments Operations and Process Improvement for Managers offers actionable insights into streamlining processes, enhancing operational excellence, and leading teams effectively in the dynamic FinTech space.

This courses are expertly crafted for digital operations teams in Banks, MFBs and Fintechs invested in achieving operational excellence and innovation in digital payment operations.

COURSE TITLE		LEARNING	COURSE FEE (₺) / (\$)	DURATION (DAYS)	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
DIGITAL PAYMENT OPERATIONS AND FINTECH																
1.	Fundamentals of Transaction Processing	Self Paced	Free													
2.	EFT Messaging, Concepts & Protocols: ISO 8583 & ISO 20022	Self Paced	₺150,000.00 \$100.00													
3.	Dispute Resolution: Claims Management and Troubleshooting	Self Paced	₺150,000.00 \$100.00													
4.	Network Back Office Operations, Settlement, Chargeback and Finality on Payment Channels	Self Paced	₺200,000.00 \$150.00													
5.	Network Back Office Operations, Settlement, Chargeback and Finality on Payment Channels	Virtual/ Onsite	₺250,000.00/ ₺300,000.00 \$200.00	2			13 - 14			19 - 20			11 - 12			18 - 19
6.	Digital Payments Operations and Process Improvement for Managers	Nairobi, Kenya	₺3,500,000.00 \$2,350.00	5			24 - 28						29 - 3			

VERVE SPECIFIC COURSE PROGRAMMES

The Verve Specific Course Programmes are expertly crafted to provide participants with a comprehensive understanding of Verve Card's payment ecosystem, empowering them to effectively manage and optimize Verve products and services. These programmes delve into the unique features, operations, and security frameworks that set Verve apart, ensuring participants are equipped to navigate the complexities of the digital payments landscape with confidence.

Courses like the Verve Payments Masterclass and Verve Scheme Product and Network Operations Training offer deep insights into Verve's product capabilities and operational standards.

For back-office professionals, Managing Dispute, Claims, and Chargebacks on Card Types: Mastercard, Verve, and Visa provides practical skills for efficient resolution processes.

With a focus on security, the Cybersecurity, Fraud Detection, and Risk Management for Verve Issuers course empowers participants to mitigate risks and protect customer transactions.

The Verve EMP Program rounds out the offering with a strategic perspective on leveraging Verve solutions to drive innovation and growth.

These courses are ideal for Financial Institutions (banks, fintechs), Digital Banking Teams, Payment Processors and Service Providers, Technology and Development Teams, Customer Support and Operations Teams, Retailers and Merchants using Verve products, Industry Analysts and Consultants

COURSE TITLE		LEARNING	COURSE FEE (₦) / (\$)	DURATION (DAYS)	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
VERVE SPECIFIC COURSE PROGRAMMES																
1.	Verve Payments Masterclass	Live Virtual	₦200,000.00	2		5 - 6			5 - 6			5 - 6			5 - 6	
			\$150.00													
2.	Verve Scheme Product and Network Operations Training	Live Virtual	₦250,000.00	2			4 - 5			12 - 13			4 - 5			11 - 12
			\$170.00													
3.	Back Office: Managing Dispute, Claims and Chargeback on Card Types: Mastercard, Verve and Visa	Live Virtual	₦250,000.00	2			24 - 25			2 - 3			24 - 25			2 - 3
			\$170.00													
4.	Cybersecurity, Fraud Detection and Risk Management for Verve Issuers	Lagos	₦300,000.00	2		17 - 18		14 - 15				18 - 19		14 - 15		
			\$200.00													
5.	Verve EMP Program	France	₦4,500,000.00	4						2 - 5						1 - 4
			\$3,000.00													

DIGITAL BUSINESS AND STRATEGY PROGRAMMES

The Digital Business and Strategy Programmes focus on empowering participants to drive digital transformation, enhance operational efficiency, Innovation, and deliver exceptional customer experiences.

By combining insights into emerging technologies, innovative business models, and effective leadership strategies, these training programmes enable participants to align digital initiatives with organizational goals. Whether it's optimizing business processes, fostering innovation, or ensuring continuity and resilience, these programmes provide actionable frameworks and best practices for sustainable growth and competitive advantage.

These trainings are for senior management executives, professionals in banks, Fintech and other financial service institutions. They offer the expertise, knowledge, skills and tools required to lead successful digital strategies in an increasingly technology-driven world.

COURSE TITLE		LEARNING	COURSE FEE (₦) / (\$)	DURATION (DAYS)	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
DIGITAL BUSINESS AND STRATEGY PROGRAMMES																
1.	ISO 20022 Ecosystem Concepts and Architecture	Live Virtual	₦200,000.00 \$200.00				3 - 4			2 - 3			3 - 4			2 - 3
2.	EMV, New Payment Technologies, Digital Currencies & NFTs	Live Virtual	₦300,000.00 \$275.00	2					29 - 30						27 - 28	
3.	Ebanking and FinTech Professional Programme	Onsite/ Virtual	₦400,000.00 \$275.00	3				1 - 3						1 - 3		
4.	Driving Digital Adoption for Sustainable Business Transformation for Middle Managers	Live Virtual	₦400,000.00 \$275.00	2	16 - 17		27 - 28			5 - 6	16 - 17		25 - 26			4 - 5
5.	Enhancing Customer Experience and driving Operational Excellence in Financial Services	Live Virtual	₦400,000.00 \$275.00	2		24 - 25		28 - 29				25 - 26		28 - 29		
6.	Design Thinking in Financial Services	Live Virtual	₦400,000.00 \$275.00	2			24 - 25						24 - 25			
7.	Optimizing AI in Retail Banking and Payments	Live Virtual	₦500,000.00 \$1,270.00	2					15 - 16						17 - 18	
8.	Open Banking Technology, Services, Security, and Legal Implications	Live Virtual	₦1,890,000.00 \$1,050.00	2		25 - 26		14 - 15				25 - 26		14 - 15		
9.	Leading a Digital Business: Creating a Successful Digital Payment Strategy for Competitive Advantage	Cambridge, UK	₦4,500,000.00 \$3,000.00	4						2 - 5						2 - 5
10.	Business Continuity Fundamentals (BCS)	London, UK	₦6,500,000.00 \$4,050.00	3			24 - 26						24 - 26			
11.	Certified Business Continuity Professional (CBCI)	London, UK	₦6,500,000.00 \$4,050.00	4		17 - 20		21 - 24				18 - 21		21 - 24		
12.	Business Relationship Management Professional (BRMP)	Boston, USA	₦6,500,000.00 \$4,050.00	3						26 - 28					24 - 26	
13.	Certified Business Analysis Practitioner (CBAP)	Boston, USA	₦6,500,000.00 \$4,050.00	3						26 - 28					24 - 26	
14.	EMV, eCommerce Payments and CNP Fraud Detection, Mitigation and Security Techniques	New York, USA	₦6,500,000.00 \$4,050.00	3			17 - 19						17 - 19			
15.	BCI Certificate in Business Analysis Practice	London, UK	₦8,500,000.00 \$5,750.00	3						9 - 11						9 - 11

POSTILION SOFTWARE TRAININGS

Postilion Software Trainings are expertly crafted to provide participants with a deep understanding of Postilion's capabilities across key areas such as payment processing, real-time transaction management, card operations, and ATM application management. These programmes cater to a wide range of skill levels, from foundational knowledge to advanced technical expertise, ensuring professionals can effectively implement and optimize Postilion software solutions in their organizations.

With a focus on critical areas, these trainings deliver practical insights and hands-on experience. Participants will also explore areas like fraud management and analytics, risk mitigation strategies, and technical frameworks, enabling them to streamline operations, enhance security, and drive innovation in payment services.

These courses are specifically for organizations that utilize the postilion software solutions, Banks and other financial institutions, technical teams, etc., who ensure readiness to meet the challenges of modern payment systems with expertise.

FRAUD AND CYBERSECURITY

In today's interconnected digital world, safeguarding sensitive information and preventing fraud are critical to the success of any organization.

The Fraud and Cybersecurity programmes aim to equip professionals with in-depth knowledge and skills to combat cyber threats, detect fraud, and implement robust security measures across digital systems.

These courses address the evolving landscape of fraud and security challenges. Participants will gain expertise in areas such as security auditing, fraud detection, digital investigations, and industrial cybersecurity, empowering them to protect their organizations and build resilience against emerging threats.

These Course programmes are ideal for fraud teams, cyber security professionals, teams committed to securing digital systems, enhancing operational integrity, and fostering trust in an increasingly digital-driven economy.

COURSE TITLE		LEARNING	COURSE FEE (₺) / (\$)	DURATION (DAYS)	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
FRAUD AND CYBERSECURITY																
1.	Enterprise Information Security on Digital Systems	Virtual	₺250,000.00 \$170.00	2					5 - 6						5 - 6	
2.	Security Audit, Fraud Detection, Controls and Investigations on Postilion	Virtual	₺250,000.00 \$170.00	2			7 - 8						8 - 9			
3.	Cyber Security Fundamentals	Virtual	₺1,200,000.00 \$800.00	2				1 - 2						2 - 3		
4.	Cyber Security Warrior	Self Paced	₺2,550,000.00 \$1,700.00													
5.	Global Industrial Cyber Security Professional (GCISP)	London, UK	₺16,000,000.00 \$10,700.00	5		24 - 28			12 - 16			25 - 29			10 - 14	
6.	Certified Information Systems Security Professional (CISSP)	London, UK	₺16,000,000.00 \$10,700.00	6						2 - 4						2 - 4

GOVERNANCE, RISK AND COMPLIANCE

In an era where regulatory requirements are intensifying, and financial crime is costing the global economy over \$1.45 trillion annually, organizations must prioritize robust governance, risk management, and compliance frameworks.

The Governance, Risk, and Compliance (GRC) programmes are designed to empower professionals with the tools and expertise to navigate complex regulatory landscapes, mitigate risks, and ensure operational integrity.

These course programmes delve into critical areas such as fraud detection, anti-money laundering, compliance in retail banking, and the application of RegTech solutions.

Participants will also gain globally recognized certifications like the PECB ISO 22301 Lead Implementer and CGRC, equipping them to strengthen organizational resilience and manage risks effectively. With a focus on actionable insights and industry best practices, these courses are designed for professionals in financial institutions, fintechs, and risk teams, compliance teams, enabling them to build trust, maintain regulatory excellence, and drive sustainable growth.

COURSE TITLE		LEARNING	COURSE FEE (₺) / (\$)	DURATION (DAYS)	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
GOVERNANCE, RISK AND COMPLIANCE																
1.	Security Audit, Fraud Detection, Controls and Investigations on Postilion	Virtual	₺250,000.00 \$170.00	2			7 - 8						8 - 9			
2.	Compliance and Risk Management in Payments	Physical	₺300,000.00 \$200.00	2			26 - 27		30 - 31				24 - 25		25 - 26	
3.	Anti-Money Laundering and Counter-Terrorism Financing	Physical	₺300,000.00 \$200.00	2						16 - 17						16 - 17
4.	RegTech Compliance in Finance	Self Paced	₺1,500,000.00 \$1,000.00													
5.	PECB Certified ISO 22301 Lead Implementer	London, UK	₺7,000,000.00 \$4,700.00	4						28 - 1				28 - 31		
6.	Financing Compliance in Retail Banking	London, UK	₺11,000,000.00 \$7,350.00	3						7 - 9				7 - 9		
7.	Operational Risk Management and Resilience in FIs	London, UK	₺15,000,000.00 \$10,000.00	3						21 - 23				21 - 23		
8.	Governance, Risk and Compliance (CGRC)	London, UK	₺12,000,000.00 \$8,000.00	4						26 - 28					26 - 28	

ISW PARTNER SOLUTIONS (SOFTWARE & HARDWARE TRAINING)

As the digital payments ecosystem continues to evolve, mastering both the software and hardware that power secure transactions is more critical than ever. The Interswitch Partner Solutions (Software & Hardware Training) offer comprehensive training designed to give professionals the expertise required to implement, manage, and troubleshoot the most advanced payment solutions.

Our courses, ranging from foundational user training on ARIC (iSaaS) to specialized certifications in Hardware Security Module (HSM) management, provide a deep dive into the tools and technologies that ensure secure and seamless digital payment experiences. With a focus on real-world applications and technical mastery, these course programmes are essential for systems engineers' teams looking to achieve excellence in the fields of payment systems and infrastructure.

COURSE TITLE		LEARNING	COURSE FEE (₦) / (\$)	DURATION (DAYS)	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
ISW PARTNER SOLUTIONS (SOFTWARE & HARDWARE TRAINING)																
1.	ARIC (iSaaS) User Training	Virtual	₦950,000.00	2			6 - 7						3 - 4			
			\$650.00													
2.	ARIC (iSaaS) Advanced Technical Training	London, UK	₦5,000,000.00	4					6 - 9						6 - 9	
			\$3,350.00													
3.	Key Management on HSMs (Hardware Security Module)	Lagos	₦400,000.00	2			10 - 11			19 - 20			10 - 11			8 - 9
			\$300.00													
4.	Payments Certified Systems Engineer - HSM (THALES)	London, UK	₦8,500,000.00	3			10 - 12						10 - 12			
			\$5,700.00													
5.	Stratus 99.999 Advanced Certified Professionals Program	Capetown, SA	₦8,500,000.00	5			24 - 28						22 - 26			
			\$5,700.00													
6.	Stratus ZTC Endurance Technical Support Specialist (ILTZTC)	Capetown, SA	₦8,500,000.00	5		17 - 21						18 - 22				
			\$5,700.00													

INFORMATION TECHNOLOGY & CHANNELS

In today's digital-first world, IT teams must be equipped with the latest tools and knowledge to drive innovation and support business growth. The Information Technology & Channels training programmes are tailored for IT professionals, infrastructure engineers, network administrators, cloud architects, and database specialists, providing them with the expertise needed to master modern IT systems, virtualization, and cloud computing platforms.

Whether you are part of a network management team, cloud solutions team, or enterprise infrastructure team, these courses offer comprehensive training in essential technologies like Microsoft Azure, VMware vSphere, Oracle WebLogic, CompTIA Cloud+, and Red Hat OpenShift. These courses are designed to equip teams with both foundational and advanced skills, and ensure that you can deliver scalable, optimized, and secure IT solutions.

COURSE TITLE		LEARNING	COURSE FEE (₦) / (\$)	DURATION (DAYS)	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INFORMATION TECHNOLOGY & CHANNELS																
1.	Microsoft Azure Fundamentals (AZ-900)	London, UK	₦2,000,000.00 \$1,350.00	2		12 - 13			12 - 13			12 - 13			12 - 13	
2.	VMware vSAN: Install, Configure, Manage (v8.0)	London, UK	₦9,500,000.00 \$6,350.00	5		17 - 21			19 - 23			18 - 22			17 - 21	
3.	VMware vSphere: Design (v8.0)	London, UK	₦9,500,000.00 \$6,350.00	5		17 - 21			19 - 23			18 - 22			17 - 21	
4.	Power Platform Solution Architect (PL-600)	London, UK	₦9,500,000.00 \$6,350.00	4		4 - 7			5 - 8			4 - 7			4 - 7	
5.	Designing Microsoft Azure Infrastructure Solutions (AZ-305)	London, UK	₦9,500,000.00 \$6,350.00	3		12 - 14			12 - 14			12 - 14			12 - 14	
6.	CompTIA Network+ (N10-008)	London, UK	₦9,500,000.00 \$6,350.00	5			3 - 7			2 - 6			1 - 5			1 - 5
7.	CompTIA Cloud+ (CV0-004)	London, UK	₦9,500,000.00 \$6,350.00	5			10 - 14			9 - 13			8 - 12			8 - 12
8.	Oracle Weblogic Server 12c Administration	London, UK	₦9,500,000.00 \$6,350.00	5		3 - 7			5 - 9			4 - 8			3 - 7	
9.	Oracle WebLogic Server 12c: Administration I Ed 3	London, UK	₦9,500,000.00 \$6,350.00	5		10 - 14			12 - 16			11 - 15			10 - 14	
10.	Oracle WebLogic Server 12c: Administration II Ed 3	London, UK	₦9,500,000.00 \$6,350.00	5		17 - 21			19 - 23			18 - 22			17 - 21	
11.	Performance Tuning and Optimizing SQL Databases 10987-C	London, UK	₦9,500,000.00 \$6,350.00	5		24 - 28			26 - 30			25 - 29			24 - 28	
12.	Red Hat OpenShift Administration III: Scaling Deployments in the Enterprise Virtual Training	London, UK	₦9,500,000.00 \$6,350.00	5		17 - 21			19 - 23			18 - 22			17 - 21	
13.	Red Hat OpenShift Administration III: Scaling Kubernetes Deployments in the Enterprise and Exam Classroom Training	London, UK	₦9,500,000.00 \$6,350.00	5		17 - 21			19 - 23			18 - 22			17 - 21	

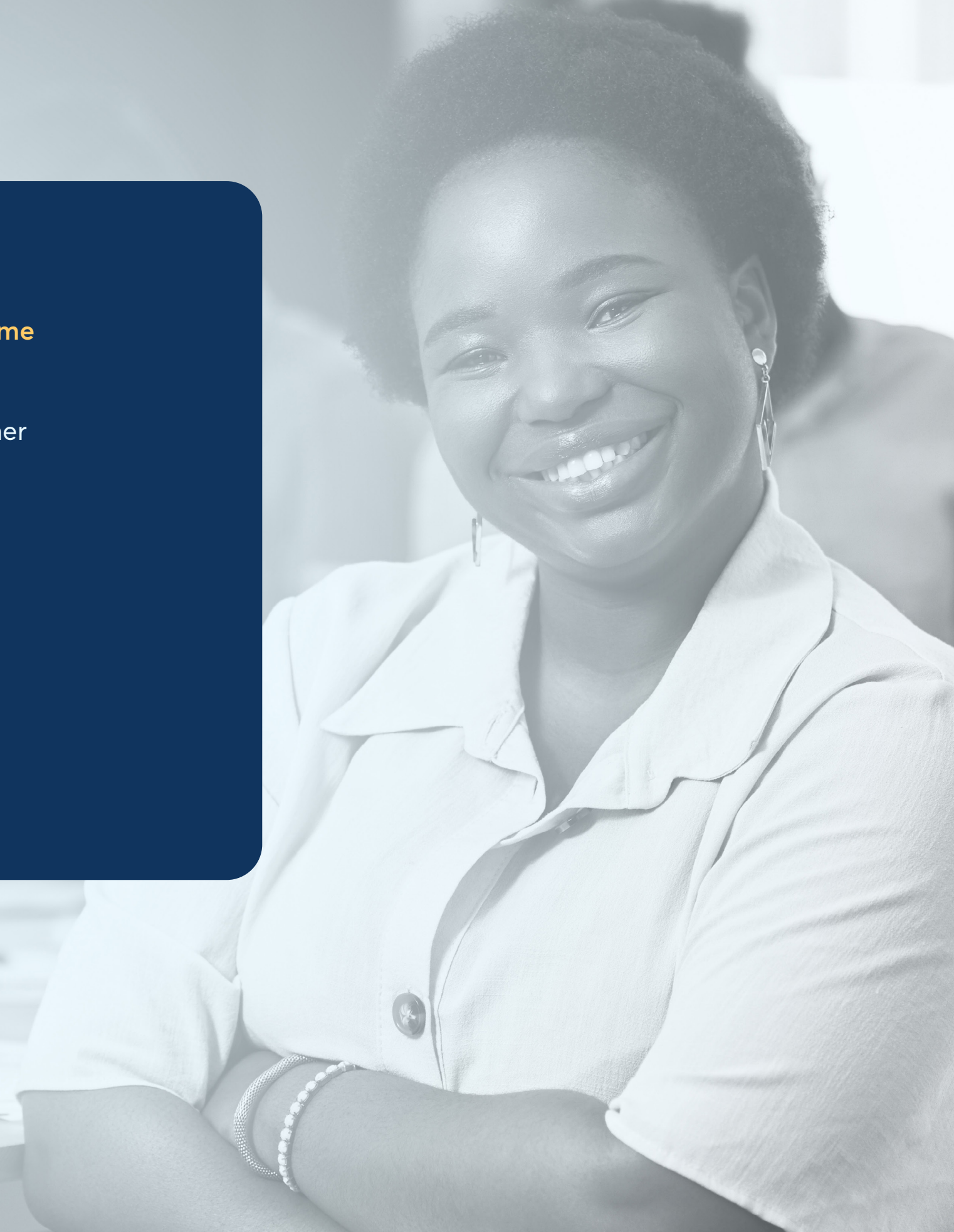
**We can help you build the right bespoke learning programme
or design the right learning path for your team!**

For your learning needs, detailed course programmes or other
requests, please speak with us @

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SKILLBASE BY NUMBERS



4.8/5

How our clients
have rated us



10+

Industries
Served



50+

Partnered
Organisations



17

Years in
Business



50,000+

Participants
Trained



20+

Global Learning
Partners



1500

Specialised
Courses



20+

Countries where
deliver learning



30,000+

Certifications
awarded



50+

Experienced
Faculty



65+

Executed bespoke/
customised
programmes



20

States in
Nigeria

SKILLBASE UNIQUE VALUE PROPOSITION

Project Experience



- In its 17 years, Skillbase has served over 500 clients nationwide with bespoke training and development solutions and services across digital payments, design thinking and innovation, data and security, etc.

Functional Know How



- Coverage of a full range of functional expertise across the financial services industries.
- Proven leading practice tools and methods will support a quick start of the project and lead practical results.

Industry Know How



- Our subject matter experts enable us to serve a range of clients across diverse industries.

Scope of Services



- Coverage of all relevant services in the learning and development space.
- Potential to leverage Skillbase experience from similar engagements in the past.

Experienced Team



- Team will consist of Skillbase personnel with extensive experience supported by a pool of Subject Matter Advisors
- We will collaborate with your teams and work in a result oriented pragmatic way.

Project Approach



- Skillbase strongly focuses on the outlined timeline using a pragmatic and proven project approach that considers both the internal and external business environment and ensures robust results.
- We understand the importance of the conceptual design phase and the need for a buy in to the results from the organisation.

Facility



- We provide state of the art training rooms that provide a worthwhile training experience

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